

IN THE CLAIMS

Kindly cancel claims 3 and 10.

Kindly amend the following claims:

1. (Amended Once) A method of providing through an electronic medium a medical log of a customer on a telematics device included in a vehicle, the method comprising:

presenting, on the telematics device of the vehicle, to the customer through the electronic medium a virtual garage having communication links to a plurality of telematics service providers;

requesting, from the telematics device of the vehicle, the medical log of the customer from the virtual garage;

A<sup>2</sup> transmitting the medical log of the customer from the virtual garage to the telematics device of the vehicle, wherein the medical log is obtained from the virtual garage and the plurality of telematics service providers;

storing the medical log in an on-board database associated with the telematics device of the vehicle; and

retrieving the medical log of the customer from the on-board database during a medical roadside emergency.

8. (Amended Once) A system for providing through an electronic medium a medical log of a customer on a telematics device included in a vehicle, comprising:

A<sup>3</sup> means for presenting, on the telematics device of the vehicle, to the customer through the

electronic medium a virtual garage having communication links to a plurality of telematics service providers;

means for requesting from the telematics device of the vehicle, the medical log of the customer from the virtual garage;

means for transmitting the medical log of the customer from the virtual garage to the telematics device of the vehicle, wherein the medical log is obtained from the virtual garage and the plurality of telematics service providers;

a3 means for storing the medical log in an on-board database associated with the telematics device of the vehicle; and

means for retrieving the medical log of the customer from the on-board database during a medical roadside emergency.

a4 14. (Amended Once) The system of claim 8, wherein the personalized information is transmitted from the virtual garage to the telematics device using an FM subcarrier network.

Kindly add the following claims:

a5 15. (New) The method of claim 1 further comprising:  
requesting an emergency 911 service to a public service answering point using the telematics device; and  
transmitting the medical log to the public service answering point.

16. (New) The system of claim 8 further comprising:

means for requesting an emergency 911 service to a public service answering point using the telematics device; and

means for transmitting the medical log to the public service answering point.

17. (New) A method of providing through an electronic medium a medical log of a customer on a telematics device included in a vehicle, the method comprising:

requesting, from the telematics device of the vehicle, the medical log of the customer from a virtual garage having communication links to a plurality of telematics service providers;

transmitting the medical log of the customer from the virtual garage to the telematics device of the vehicle, wherein the medical log is obtained from the virtual garage and the plurality of telematics service providers;

storing the medical log in the telematics device of the vehicle; and

retrieving the medical log of the customer from the telematics device of the vehicle during a medical roadside emergency.

18. (New) The method of claim 17 further comprising requesting an emergency 911 service to a public service answering point.

19. (New) A method of claim 18, wherein the vehicle comprises an emergency assistance vehicle.